

Papyrus Converse 7.10

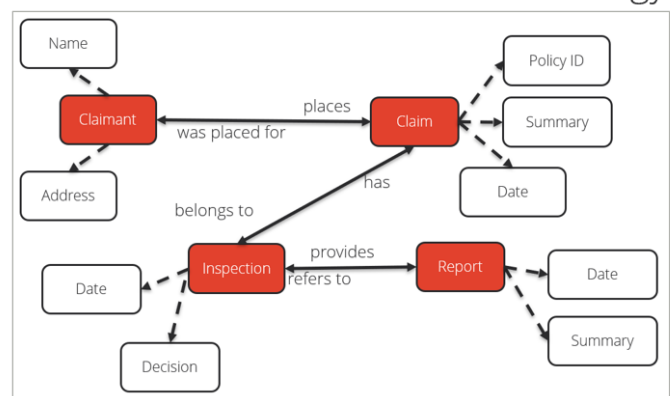
Stages
Goals



Actions
Rules



Business Ontology



Product Description

Papyrus Converse is an innovative AI-powered business application platform to accelerate the digital transformation of enterprises. The embedded AI completely redefines complex, dynamic and decision-intensive business processes. Define 'living applications' using natural language to build business value streams that adapt to evolving needs and leverage the intelligence of IBM watsonx for automation and insights. This business-led no-code approach slashes IT dependency by 95%, accelerates time to market and eliminates the complexities of traditional BPM-suites. Achieve significant cost savings and dramatically enhance your business's ability to adapt and thrive. Unleash your process ideas by sketching value streams with Converse Designer on iPad. Anyone with business knowledge can start by simply describing the stages, actions, goals, roles and rules in business language. Import drafts from the iPad into Converse Composer to refine details and build value streams for immediate execution and deployment.

The underlying ontology describes the information model with the business specific language and makes business knowledge transparent and actionable. Optionally leverage process insights from IBM's process mining or existing BPMN processes. Use Papyrus Converse Client on tablet, browser and mobile to chat with the AI agent "Owlfe" and team members during process execution. Ask Owlfe about the current process status and document contents. The conversational Converse Client user interface guides business users with smart suggestions and automations, ensuring seamless collaboration with customers, partners and colleagues while maintaining business compliance defined by natural language business rules.

Papyrus Converse empowers business departments to move from the process vision to its concrete implementation in days, not months.

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Principle and Functions

Papyrus Converve is an AI-driven agility platform which puts intelligent assistance directly into the natural flow of work. Users can converse with AI-assistant Owlfiie powered by IBM's watsonx and other stake holders to gain vital insights from value stream data, calls, emails and documents for smarter, context-aware decisions. Owlfiie also masters content mining and crafts response texts and reports.

- **Outcome-first approach:** Build value stream applications with the outcome in mind.
- **Business-led, no-code design:** Empower business users and achieve rapid deployments.
- **Natural language rules:** Define rules and goals using your company's own business vocabulary defined in the ontology information model.

Converve Designer

- Designed for business leaders to outline initial process designs on iPad with focus on the essentials: stages, goals, actions and business rules.
- Define business objectives in natural language as value stream stage goals.
- Create automatically the foundations for the ontology information model using your own business terms.
- Constrain actions with business rules in natural language.
- Upload value stream drafts into Papyrus WebRepository for finalization by business experts using Converve Composer.

Converve Composer

- Designed for business experts and analysts to edit, extend and refine value stream definitions from Converve Designer on the web.
- Assign responsibilities to actions through user groups.
- Refine the ontology using your business terms.
- Translate terms into any language for localized UIs.
- Govern compliance through business rules in natural language and define their enforcement level (strictly enforced, override, guideline).
- WYSIWYG design of action forms exposing the relevant business data to users.
- Apply standard data validation patterns to form fields.
- Define action automations.
- Integrate with core systems via Papyrus Adapters.

Converve Client

- Designed for business uses like clerks and supervisors to work on value streams on iPad, smart phones and browser.
- Keep in control of your SLAs.
- Chat with AI-agent "Owlfiie" powered by IBM's watsonx and other case stake holders for decision support.
- Upload any content like PDF or Office documents.
- Ask Owlfiie for content and case summaries and get best next actions to efficiently reach value stream stage goals.

Benefits

- Build value streams by business staff rather than IT.
- Empower business users with embedded AI.
- Chat with IBM's watsonx for decision support, contextual summaries and recommendations of best next actions.
- Enhance collaboration to bridge gaps between teams.
- Adapt dynamically through continuous improvement iterations of "living applications".
- Utilize the integrated omni-channel communication to deliver a unified view of all customer interactions.
- Integrate data seamlessly with existing business systems.
- Reduce costs by 50% and time to market by 90%.

ISIS Papyrus Project and Consulting Services

ISIS Papyrus understands the challenges large corporations face to define and manage business processes to remain competitive in today's market. ISIS Papyrus consultants analyze the corporation's unique process requirements and then provide the tools including IBM's process mining to significantly improve customer and user satisfaction. This dramatically increases return on investment and sharpens the competitive edge. Even though Papyrus Converve does not require custom programming, customers do expect and receive a complete analysis, implementation and training service package around the world. ISIS Papyrus has extensively trained consultants in every major country.