**Papyrus Software Receives the Application of the Year Honorable Mention at XPLOR2023**

Vienna Austria – November 14, 2023 – Xplor International, the worldwide electronic document systems association presented today the 2023 Technology and Application of the Year Awards at the XPLOR23 event in Orlando, Florida.

This year's Application of the Year Honorable Mention that recognizes outstanding achievements in the imaginative application of current technology and/or unique implementation of existing document and communication systems goes to Papyrus Software for its innovative Papyrus DocuFlow solution. “As always the nominations were impressive and the Awards Committee found their task of selecting winners for each award to be challenging,” says Skip Henk, EDP, President and CEO of Xplor International.

Throughout its 35 years history, Papyrus Software has delivered a plethora of award-winning enterprise CCM/Omni-Channel and ACM adaptive Process and Case Management capabilities that have set enterprises on a road to success. “We are excited to receive this exceptional acknowledgment for our ‘Redesign for Digital’ initiative and a new DocuFlow application for rapid digitization of forms, documents and processes. The software enables companies to make major advances in their digitization efforts and is a lifeline for businesses overburdened with countless paper and PDF forms and processes that cannot keep up with digital demands. DocuFlow remedies issues with usability, accessibility, and flexibility that lead to subpar customer service and overlooked opportunities, enabling companies to turn conversations into business transactions instead.” said Annemarie Pucher, CEO at Papyrus Software.

The Papyrus DocuFlow provides automated migration of forms, and replaces emails and manual processes with automated workflows and case management. Companies can rapidly make their products and services available to any customer on any device to quickly complete and electronically sign, making forms and forms processing:

• Easy to use – so customers and prospects can easily engage

• Personalized – for a great customer experience

• Pre-filled – to avoid error-prone and time consuming data entry

• Responsive – to be used on any mobile device and any screen

• Automated – with integrated e-signature and automated workflows for efficiency

• Transparent - knowing when something was received, who works on what and where they are in the process

• Collaborative – connecting everyone in the organization

Papyrus DocuFlow Wizard automates migration of interactive and non-interactive PDF forms, and the awarded Papyrus Business Designer empowers non-technical users to quickly assemble forms from checkboxes, checklists, text prompts, and charts with a simple drag & drop - without a need for IT. Outdated paper processes are transformed and emails substituted with workflow and case management to avoid sharing of personally identifiable information (PII), and ensure full process transparency.

Forms can be emailed, printed and made available on Web and Mobile, and any other channel for customers and employees to directly send a request for a document or service through digital forms. Powerful data integrations are used to automatically pre-fill the fields, while the wizard assists users by asking questions, automatically filling out and personalizing the forms.

Papyrus manages all aspects of the process, enabling companies to quickly digitize and provide effortless experience across stakeholders, departments, systems and channelsend-to-end.

* Effective migration of paper and PDF forms to HTML
* Visual business tools to quickly create and publish forms on Desktop, Browser and Mobile
* Adaptive Case Management to replace manual processes and e-mails
* Out-of-the-box digital workflows for change and approval processes
* Integrated Capture for forms sent as email attachments or per post
* Great customer experience with assisted Wizard-driven form fill
* Automated data exchange through Services
* Forms filled and securely signed from any device
* Blockchain notarization for saving on digital signature costs

We are proud that the Papyrus Software technology has been awarded the XPLOR award the second year in a row, and look ahead to assisting businesses in realizing cost reductions and providing great digital experiences with the help of our ‘Redesign for Digital’ strategy and the DocuFlow solution.

**ISIS Papyrus Software:**

*Installed by world’s leading brands, Papyrus Software provides a Digital Experience Platform with powerful designer tools that help organizations accelerate application modernization. Multi-disciplinary teams can create and compose complete Business Value Streams in no-code. Companies across industries are uniquely positioned to take advantage of connected technologies, data from any system, AI-powered technology, Process and Case Management with integrated Omni-Channel communications and Content Services secured by Blockchain. Whether a bank loan, insurance claim or service ticket - customers and employees benefit from fast, seamless processes without media breaks. Learn how to design and execute any business value stream in ONE step! For more information, please visit* [*www.isis-papyrus.com*](http://www.isis-papyrus.com/company)*.*

**About Xplor International:**

*Xplor International is a not-for-profit association dedicated to the education, evolution, and success of the Customer Communications Management (CCM) industry. Our members design, produce, implement, deliver and manage high-volume, highly regulated and highly personalized communications across all channels and in all formats.*

*Xplor's mission is to provide the education and resources necessary for the development of engaging customer communications. Xplor enhances organizational success and advance the careers of our members by providing research, analyst access, industry certification, professional development, and educator guidance. Global members benefit from our in-person annual conference, virtual events, and networking opportunities.*