**ISIS Papyrus Customer Mobiliar Selected among Top 10 Winners in 2015 WfMC Global Awards for BPM**

*Papyrus-based Solution for Leading Swiss Insurance Provider Receives Global Honors for Excellence in Business Process Management*

(DALLAS and VIENNA) Dec. 8, 2015 – **Enterprise software provider ISIS Papyrus Software** proudly congratulates customer Schweizerische Mobiliar Versicherungsgesellschaft AG (Die Mobiliar) for its Top 10 placement in the [**2015** **WfMC Global Awards for Excellence in Business Process Management**](http://bpmf.org/awards/2015_BPM_Awards_winners.htm)**.** Sponsored by the Workflow Management Coalition (WfMC) for 20 years, these awardsrecognize user organizations that have demonstrably excelled in implementing innovative business process solutions to meet strategic business objectives.

By implementing business process-driven technology to create the Mobiliar Korrespondenz System (MKS), Die Mobiliar streamlined, standardized and optimized their approach to customer communications management for 1.7 million clients, with short-term results and long-term benefits:

* Enabled design and content administration of documents by business staff without IT involvement
* Reduced number and complexity of templates through centralized versioning
* Increased daily document production by 20X
* Ensured interactive and guided communication with customers for more than 4,000 end users
* Achieved faster response to changing business needs
* Refocused resources on customer experience and strategic technical challenges

“We are excited for the team at Die Mobiliar to receive recognition for their vision and commitment to advancing their customer-facing processes and communications,” said Annemarie Pucher, CEO of ISIS Papyrus Software. “The innovation they have accomplished using Papyrus Software has not only improved internal productivity, process and results but their use of the platform has also established a foundation to respond quickly and effectively to future growth and change.”

After selecting Papyrus standard software to consolidate all business documents and processes into a single platform for simplification and standardization, Die Mobiliar continues to use and update the MKS application to more effectively and flexibly manage 6.3 million high-quality documents annually for multichannel customer communications, output and distribution.

Award submissions were assessed by a panel of judges using 15 distinct evaluation factors within the criteria of *Innovation*, *Implementation* and *Impact.* The final judging and evaluation criteria are NOT category-specific, and entries were evaluated against all other submissions across *all* categories. Only 10 winners were selected overall. The award-winning Mobiliar case study is also eligible for inclusion in the 2016 “Excellence in Practice” book published by Future Strategies, Inc.

The [Papyrus Business Communications and Process Platform](http://www.isis-papyrus.com/e15/pages/software/software.html) empowers enterprise business users and knowledge workers to optimize and align processes, tasks, communications and documents in service-based organizations. All solution frameworks are currently available to Papyrus customers as part of the standard software purchase to facilitate rapid development and customization. Requests for more information about the Mobiliar solution or Papyrus technology are welcome at [info@isis-papyrus.com](mailto:info@isis-papyrus.com).

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[***About WfMC Global Awards for Excellence in BPM & Workflow***](http://bpmf.org/)

*These prestigious Global Awards for Excellence in BPM & Workflow recognize user organizations that have demonstrably excelled in implementing innovative business process solutions to meet strategic business objectives.* [*Workflow Management Coalition (WfMC)*](http://www.wfmc.org/) *and* [*BPM.com*](http://www.bpm.com) *jointly sponsor the annual Global Awards for Excellence in BPM and Workflow. The Awards program is managed by* [*Future Strategies Inc*](http://www.futstrat.com/)*.*

[***About ISIS Papyrus Software***](http://www.isis-papyrus.com/e15/pages/company/corporate-profile.html)***:***

*Global software innovator ISIS Papyrus offers a model-driven platform for fully integrated inbound and outbound communications, personalization and process optimization in customer-focused environments in the financial, insurance, utility, telecom, healthcare and public sectors. Knowledge-driven case management applications using ISIS Papyrus standard software can enable customer claims management, contract management, financial account management, purchase-to-pay and fraud investigations, among others. Consolidating ECM, BPM and CRM, Papyrus drives both efficiency and effectiveness, as well as quality and continuous improvement of customer-focused content and processes. As an active member of ACORD, AFPC, AIIM, OMG and WfMC, ISIS Papyrus supports and promotes technology and standards benefiting the business user.*

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