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## Independent Report Recognizes ISIS Papyrus as a Strong Performer in Document Output for Customer Communications Management

*Report states, "ISIS scored well as a Strong Performer across all segments and as a well-balanced product with enterprise potential"*

VIENNA and DALLAS – [ISIS Papyrus](#), the customer-focused innovator in enterprise communication and process solutions, announced its ranking as a strong performer in a June 2009 report conducted by [Forrester Research Inc.](#), an independent research firm.

**"ISIS Papyrus by far owns the broadest vision for DOCCM in the industry,"** stated The Forrester Wave™: Document Output for Customer Communications Management (DOCCM), Q2 2009. Forrester defines DOCCM as software used to compose, format, personalize and distribute content to support physical and electronic customer communications and improve the customer experience.

The [ISIS Papyrus Business Communication & Process Platform v7](#) was reviewed by the leading analyst firm and the report stated "ISIS scored well as a Strong Performer across all segments and as a well-balanced product with enterprise potential. ISIS Papyrus has the broadest and most unique vision for DOCCM in the industry, supporting ECM, CRM, analytics, event processing, and BPM."

"Dedication to innovation and continued research and development has secured our ranking as a strong performer in customer-focused products, which is reflected by our recognition in this Forrester report," said CEO of ISIS Papyrus Annemarie Pucher. "We encourage our partners and customers to pursue further review of this report to fully understand the nuances of our product differentiation. As ISIS continues to advance globally and specifically in North America, we remain focused on creating solutions that dramatically alleviate communication management pain points for our customers."

The Forrester Wave™ states further, "[The ISIS platform] has a modular and easy-to-configure system based on patented technology that combines with innovative post composition, output management, and production management..Customers are committed to the ISIS vision and feel passionate about this vendor."

Details about the ISIS Papyrus Platform and its applications for DOCCM, ADF, ECM, BPM and DOM are available online at [www.isis-papyrus.com](http://www.isis-papyrus.com) or by email to [info@isis-papyrus.com](mailto:info@isis-papyrus.com).

### **About ISIS Papyrus Software:**

In 2008, ISIS Papyrus celebrated 20 years of excellence and customer-focused innovation, with 16 worldwide offices, 13 subsidiaries and three development centers. More than 2,000 enterprise and government clients worldwide use ISIS Papyrus solutions for business

correspondence, multi-channel output, e-mail, document capture and archiving. First available in 2000, the ISIS Papyrus Platform supports organizations in finance, insurance, healthcare and telecommunication as well as manufacturing and government sectors. More information about the company and its ISIS Papyrus Enterprise Communication and Process Platform is available online at [www.isis-papyrus.com](http://www.isis-papyrus.com).

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