Papyrus Platform - Billing
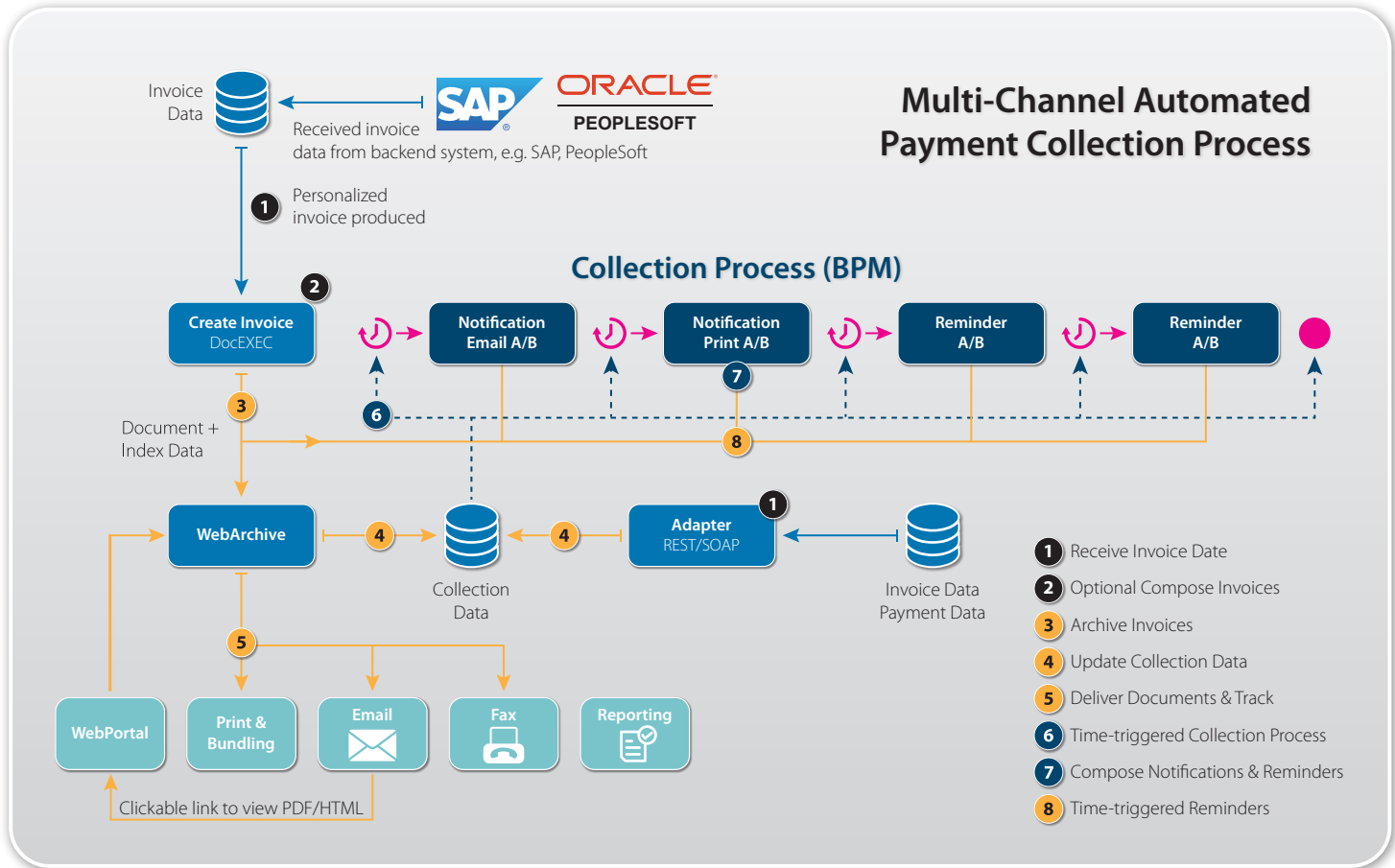## Multi-Channel Payment Collection Process

Payment Collection: Improve Cash Flow

Key Benefits:

- All data needed is available via backend system
- Bill design, high-speed formatting, print and e-delivery, archiving
- Automatic, time-triggered collection process with reminders
- Integration with existing payment database
- Email links connect to original invoice
- Automatic mailing process through multiple channels with A/B testing

Multi-Channel Automated Payment Collection Process

Invoice Data

Received invoice data from backend system, e.g. SAP, PeopleSoft

SAP **ORACLE PEOPLESOFT**

1 Personalized invoice produced

Collection Process (BPM)

2

Create Invoice DocEXEC

Notification Email A/B

Notification Print A/B **7**

Reminder A/B

Reminder A/B

3 Document + Index Data

6

8

WebArchive

4 **4**

Collection Data

Adapter REST/SOAP **1**

Invoice Data Payment Data

5

WebPortal — Print & Bundling — Email — Fax — Reporting

Clickable link to view PDF/HTML

1 Receive Invoice Date
2 Optional Compose Invoices
3 Archive Invoices
4 Update Collection Data
5 Deliver Documents & Track
6 Time-triggered Collection Process
7 Compose Notifications & Reminders
8 Time-triggered Reminders

E-invoice/E-billing: Accelerator for Digitization
Support for a multi-channel automated payment collection process

Bill design by business teams in collaboration with IT

- Smart modern bill design 'drag & drop,' with targeted messages, links with response management
- **Change and Release Management** allows to deploy document changes at any point in time
- **Single template** with reuse of building blocks for all document formats (print/web/PDF/email)
- Unified design for Batch, Online, Interactive, On-Demand
- Document Wizard for process-driven business letters
- **End-to-end automation** with output management, print and e-delivery, archiving and reporting
- Notification and alerts
- Supports all data formats, structure, sequence, file, database and message – not only XML

'Automated Collection Process' improves the payment circle, cash flow when sending large quantities of bills (business to business and business to consumer)

Billing and payment **notification/alerts** can be sent through multiple channels, runs every day, selects almost-due invoices and includes A/B testing for checking the best notifications in order to optimize the payment.

The Papyrus Software solution provides **integration with payment data** (SAP, PeopleSoft, etc.) and a mailing process completely automated by rules, channels and content (A/B choice).

There is **no programming** at the customer site, but only configuration work by your team or our consultant. Link in email connects to original invoice that is monitored for number of clicks and views. Customers can perform immediate payment service online.

Reports based on this data are easily created in the integrated Reporting Framework to monitor and improvement payment date, record days overdue and much more.

HTTP/HTTPS — XML — CMIS — ORACLE SIEBEL — REST/JSON — HTML — Web Services — PAPYRUS SOFTWARE — Guidewire — SAP — salesforce — MQ-Series