

# TECHNOLOGY INNOVATION

<MOBILE SOLUTION>

## Office of the Future The new way of working mobile



**Enabling mobile business solutions**

### TOPICS

- ▶ **Mobilize your Enterprise with business solutions built on the Papyrus Mobile platform**
- ▶ **From Mainframe to Mobile Cloud Computing – Seamless, Integrated Technology and improved Efficiency**
- ▶ **Mobile business apps, defined to fit your unique business needs running the same on Browser and Desktop**

# ISIS Papyrus - Enabling mobile business solutions, shaping the future

The Papyrus Platform enables the new mobile work style, changing the way companies communicate internally and with their customers, making it convenient and secure while creating new revenue.



**The Papyrus Platform provides one native application for Google Android and one native application for the Apple iPhone, iPad and iPod Touch** to enable your key business applications that are defined and released on a corporate server within the Papyrus mobile platform. A Web client can also be utilized by mobile devices with a Web browser.

## ■ Papyrus Mobile enables you to create your own in-house app store:

- Define and release business applications at any time
- Grant or revoke access to applications and content
- Access your task list and actions from your mobile device to make important decisions on the go
- Access, share and view business documents and content
- Collaborate around key events in your business and initiate ad-hoc and secure conversations with others from anywhere
- Send and receive key notifications and alerts on your mobile device to ensure you are informed of all critical business events
- Record sound, take pictures or upload images to any task or case for better understanding and faster processing of mobile processes (claims, assessments, incidents, underwriting)



# Mobile is driving some of the most exciting developments in technology

## ■ Mobile Marketing can create dialog and build loyalty

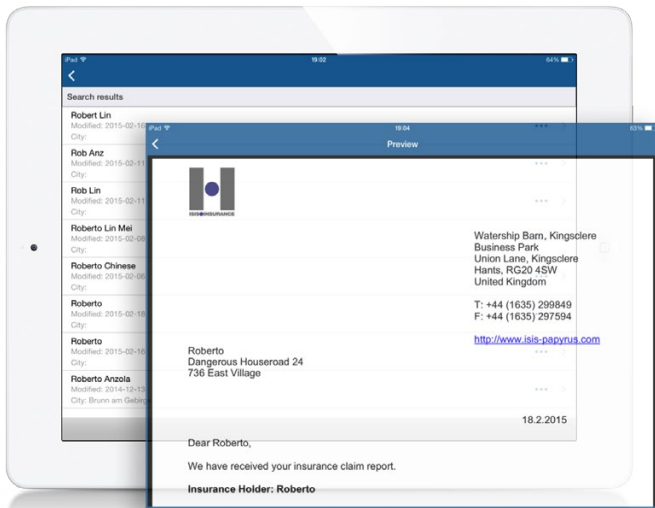
- Targeted relevant messages in responsive personalized business documents (SMS/URLs, Video/Voice, QR Code)
- Two-way communications in business documents: Put the customer in control. Use notifications with a traceable hyperlink and engage. Respond and extend the conversation.

## ■ Sales Teams create offers and e-contracts on tablets

- Instant document assembly via Wizard based on CSR's decisions
- All content automatically collected and added step-by-step into the document
- Document digitally signed by the customer
- Photo of legal document or bank card incorporated into document
- Document immediately available also on the corporate server

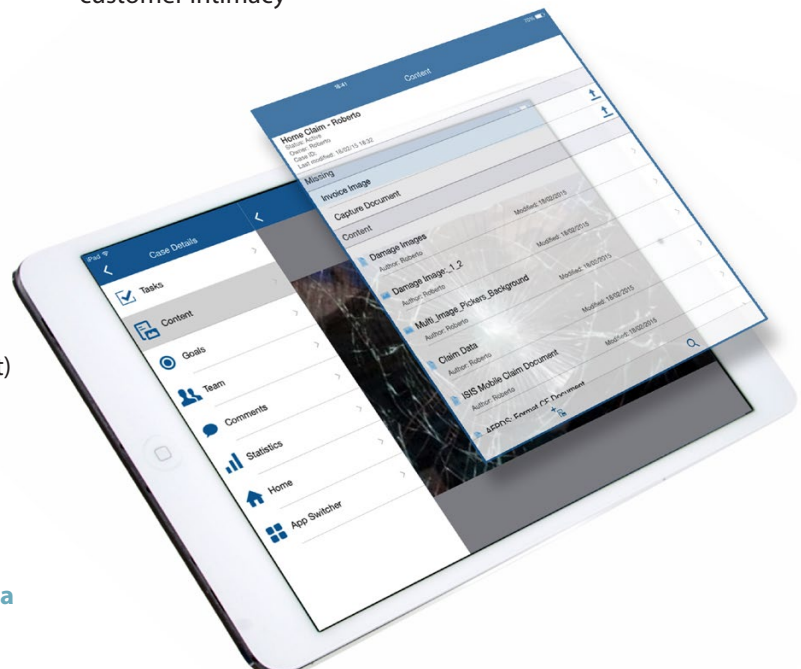


## Unleash the Power of Mobility in your Service Organization – Papyrus Claims processing on Mobile



## ■ Sales and Customer Service benefit from

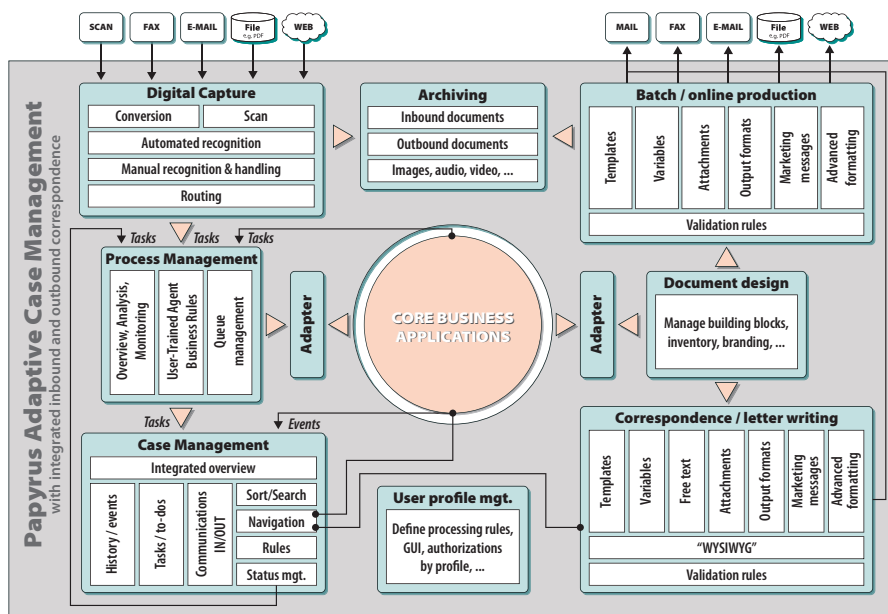
- Access to documents
- Searching for customer information
- Sharing documents, information and business content for immediate decision and responding to customer
- Signing-off or initiating new processes
- Taking action when talking to customers and improving customer intimacy



## ■ Mobile Backend-as-a-Service

- Full integration with **back-end** systems (data and content)
- Application defined and maintained on the server side
- Single User Interface (UI) retrieved from Papyrus WebRepository
- Secure access via HTTPs with Papyrus Portal
- User Access and Experience is Role-Based (LDAP)
- Corporate data not stored in device, **avoiding loss of data**

A comprehensive, flexible and scalable solution for consolidated management of inbound and outbound customer communications across channels, departments and systems.



Papyrus Adaptive Case Management

## Papyrus Mobile for Executives

Optimal visualisation of Business Intelligence data, supported by diagrams, pictures and graphics for fast decisions



### The Papyrus platform applications are accessible through:

- Desktop application interface (Windows, Linux and Mac)
- Responsive Web-based interface (browser plug-in, HTML5)
- Mobile interface (iPhone and Android)
- Tablet interface (iPad and Android)
- Microsoft SharePoint interface (WebParts)

*A one-system solution or just the capabilities you need*

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